



CATEGORY: Human Resources POLICY NO. : DRFMC 015

SUBJECT: **Accessibility for Ontarians with Disabilities:** **Pages: 1**
Training

Version: 1.0

APPROVED BY: Lead Physician, Dr. Tom Tobin DATE: November 28, 2011
Clinic Operations Manager, Kevin McGuirk

TRAINING:

- All individuals who participate in developing the policy, practices and procedures under Ontario Regulation 429/07 – Accessibility Standards for Customer Service.
- All employees who deal with the public on behalf of DRFMC, including management.
- All new employees and students who are assigned employment or placement at the Clinic.
- Training shall be a ongoing process to include changes to legislation.
- All training shall be included in a employees training record file for retention purposes.